

## Project PLASE's Response to COVID-19

In light of the COVID 19 pandemic, we have been working diligently with our partners, and want to assure you we are following proper protocols for our staff, clients, visitors and the community at large. Due to the population we serve (homeless), our clients tend to be more vulnerable to infectious diseases, thus we must be extra vigilant in discharging our duties. As such, we want to assure the community we are in compliance with Housing and Urban Development, CDC and USICH guidelines. The following is a summary of the measures we are taking to ensure the well-being of our stakeholders:

- Triaging clients per PLASE's Screening tool. Screening is utilized for all Intakes and all visitors, etc. It is also done weekly on current shelter and regular clients, to verify any symptoms and respond appropriately, e.g. send for medical assessment if warranted or arrange quarantine for two weeks until it is known if further symptoms occur.
- Staff screened also, self-evaluated, and reporting daily of cough and/or any flu-like symptoms.
- All shelter clients and visiting clients are given a copy of PLASE's statement on Covid-19 and reviewed together.
- More frequent and proper cleaning of offices and living quarters with bleach water.
- We are promoting the practice of everyday preventive actions.
- Sufficient availability of hand soaps and hand towels.
- Meetings with clients to train on the Corona Virus, its prevention, diagnosis and care.
- Have sufficient water for clients and visitors.
- Meetings with clients to train on the length of time and way to wash hands well, keeping a "social" distance, cough etiquette and general prevention.
- Posting of notices throughout buildings that demonstrates hand washing and to remind all to wash their hands frequently and with proper method.
- Posting of notices generally about the Covid-19.
- Notice to all Visitors to self-disclose cough and any flu-like symptoms within the last 14 days via our review with our Screening Tool.
- Masks will be used by those who do have a cough but no other symptoms.
- Project PLASE, Inc. will not be able to accept anyone into the shelter who has the signs of cold or fever, without a review from a health provider. Staff would link this individual to a health provider for testing (if warranted and possible) and appropriate follow-up or care. When fully medically cleared for Covid-19, occupancy is allowed.
- Facilitating and linking individuals with medical provider for those who have any degree of symptom, especially when the person exhibits flu-like symptoms.
- Constant education on the virus and the fact that every one of us can help to prevent this for us and for all around us!
- We are staying vigilant to the changing situation.
- We actively support each other with gentleness and understanding through this challenging time and know that we can deal well with the uncertainty and stress of this when we do it together!

And so much more!

Note: As of this posting not one homeless citizen has been diagnosed due to such diligence and prayers. (3. 19. 2020)

Links to documents:

[Interim guidance for homeless service providers to plan and respond to coronavirus disease 2019 \(COVID-19\)](#)